NAVEX®

EthicsPoint®
Incident Management:
Simplify Incident Report Intake and Investigation

Nearly every compliance mandate has provisions to respond to reports of wrongdoing in a clear and consistent manner. Without a central system in place, effectively managing and analyzing reported issues is nearly impossible. It also poses significant risk to the organization and employees who feel like there is not system in place to raise their concerns.

Addressing employee reports and incidents in a consistent and documented manner can reduce risk to your organization and help create a culture of trust and respect. Employees can raise their concerns confidentially and, if needed, anonymously. They can rest assured their requests will be handled and resolved in a consistent and fair process. Managers and leadership know that all the data is in one place and can report on the data easily and effectively to improve organizational policies and outcomes.

EthicsPoint Solution

EthicsPoint enables you to investigate E&C reports from across your organization – and from all reporting channels – in a centralized database. You can effectively take action and resolve specific incidents and view system-wide metrics to identify risk areas.

Collect and Manage Incident Reports Consistently:

- EthicsPoint enables one easy database for report intake and management. Customizable workflows allow you to develop a process specifically for your organization's unique requirements.

Find Trends and Potential Risk with Robust Analytics:

EthicsPoint's metrics and analytics help you turn data into action. Our premium analytics interface assists in day-to-day reporting as well as in-depth reporting and trend-finding to address potential risk areas. Share reports with specific users or set up automated delivery to report consistently on the activity happening within your organization.

Feature	Benefit
Collect Reports from Multiple Sources	Consolidate hotline, open-door, mobile and web-based incident reports into a single database for secure review, investigation, reporting and analysis.
Scalable to Grow as You Grow	EthicsPoint is designed to serve complex organizational structures, regulatory mandates and sophisticated workflows.
Consistent Collection & Investigation	Collecting incidents and responding to them in a consistent way ensures they are being dealt with according to organization standards and with fairness. Tasks, reminders and configurable notifications help managers work through incidents consistently and expeditiously.
Visibility into Potential Risk Areas	EthicsPoint provides standard reporting and robust analytics to see issue trends and reveal potential blind spots.
Configurable Role- or Skill-Based Access	Increase productivity while maintaining privacy by setting up user and group permissions by roles or skills within your organization.
Robust Administration Capabilities	Administrators can easily access features to view or edit system settings, create system roles or run reports.
International Data Privacy Compliance	EthicsPoint simplifies compliance with data privacy laws abroad. The software displays where incidents happen and is up to date with privacy requirements in the EU, France, Belgium and Canada, to name a few.

Integrate Reported Incidents with Improved Policies

EthicsPoint Incident Management integrates with PolicyTech® policy and procedure management. When an incident is reported that is against policy, notifications can be triggered to the appropriate users to update relevant policies and then send out those revised policies to get attestation by employees. Contact a NAVEX representative to learn more.